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Mr. Tom Dorman, Executive Director  
Kentucky Public Service Commission  
211 Sower Blvd.  
Frankfort, KY 40602-0615

Dear Mr. Dorman:

This letter is to provide notice to the Kentucky Public Service Commission that Norstan Network Services, Inc., a certificated provider of long distance telecommunications services in the State of Kentucky (Order No. 92-041), has entered into a Stock Purchase Agreement under which, after regulatory approvals, ownership of Norstan Network Services, Inc. will change. At the date of closing on the transaction, complete ownership of Norstan Network Services, Inc. will pass to NetWolves Acquisitions, Inc.

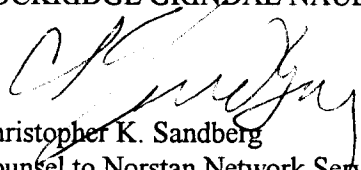
For your records, the contact for customers (and for the Commission) for Norstan Network Services, Inc. is now:

Cheryl Jung  
Manager, Finance & Administration  
5101 Shady Oak Road  
Minnetonka, MN 55343  
1-800-676-8870

Please let me know at once if the Commission needs any additional information concerning this change of ownership.

Sincerely,

LOCKRIDGE GRINDAL NAUEN P.L.L.P.

  
Christopher K. Sandberg  
Counsel to Norstan Network Services, Inc.

CKS/sm

c: Norstan Network Services, Inc.

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April 18, 2002

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